MUSTANG CAT

GETTING YOU BACK TO WORK

CUSTOMER VALUE AGREEMENTS (CVA)

Planned maintenance, predictable costs and uptime commitments designed to keep your equipment working.

PARTS AVAILABILITY COMMITMENT

Next-day maintenance parts availability and next-day repair parts availability to help keep your equipment running.

UPTIME COMMITMENT

Two-day technician completion on qualifying unplanned repairs for Dealer Labor CVAs.

CAT® CREDITS*

Up to $1,000 in Cat® Credits apply if either Parts Availability or Uptime Commitment is not met.

SAVE ON GENUINE CAT® PARTS

Receive discounts on elegible genuine Cat® parts to lower maintenance costs.

GET SECURITY WITH VISIONLINK™ GEOFENCING

Set virtual boundaries and get alerts if equipment moves outside of them.

WHICH CVA IS RIGHT FOR YOU?

INCLUSIONS	CVA PARTS KITS Manage your own maintenance	CVA + LABOR ★ (Recommended)
Annual Enrollment Fee Per Asset	$60 Enrollment fee Per asset/per year	$120 Enrollment fee Per asset/per year
Per-asset enrollment activates your maintenance program. Any parts, repairs, or machine-specific needs are quoted separately based on actual service requirements.		
PM Parts Kits Included	✓	✓
PM Inspection Reports	**Self-performed***	✓
Maintenance Labor	**Self-performed***	**Dealer-performed**
Locked-In Service Pricing		✓
Cat® Fluids Included		✓
Priority Scheduling		✓
Parts Availability Commitment	✓	✓
Uptime Commitment		✓
PARTS KITS INCLUDE: • SOS bottles & prepaid label provided • Results via VisionLink™ pending sample drop-off	VISIONLINK™ CONNECT	VISIONLINK™ CONNECT PRO

Cat Credits If either the Parts Availability or Uptime Commitment is not met, customers may qualify for up to **$1000 in Cat Credits** for each qualiying miss.*

VISIONLINK™ SUBSCRIPTIONS

A CVA maintains your equipment. VisionLink™ monitors it.

VISIBILITY → CONTROL → PRODUCTIVITY → CONNECTIVITY → OPTIMIZATION

CONNECT

- Equipment location & hours
- Maintenance visibility
- Machine health monitoring

CONNECT PRO

- Jobsite tracking
- Asset security
- Maximize uptime by tracking engine start/stop time

PERFORMANCE

- Faster equipment insights with 10-minute reporting
- Real-time alerts
- Productivity tracking

PERFORMANCE + GRADE CONNECTIVITY

- Grade system connectivity
- Improve grade accuracy
- Increased jobsite efficiency

PERFORMANCE PRO

- Site productivity analytics
- Precise payloads
- Advanced 3D grade reporting

NEXT-DAY PARTS. TWO-DAY REPAIR. GETTING *YOU* BACK TO WORK »

Terms and conditions apply. CVA PARTS KITS: Customers complete either PM inspections or SOS sampling as part of their maintenance. SOS samples are included by default. If PM Inspection is not selected at sign-up, SOS sampling will be assumed.

SCAN TO LEARN MORE

Questions? Contact your **sales rep** or email: **CVA@mustangcat.com**