Cat® Customer Value Agreements | Services Commitment

NEXT-DAY PARTS. TWO-DAY REPAIR.*

BECAUSE *EVERY MINUTE* MATTERS

CUSTOMER VALUE AGREEMENT CVA

You deserve a plan to protect *them all.*

MUSTANG CAT

*Applies to common repairs. Contact Mustang Cat for major repair commitment and Terms & Conditions.

NEXT-DAY PARTS. TWO-DAY REPAIR.* GETTING *YOU* BACK TO WORK.

When your machine stops, so does your operation. That's where our Services Commitment, exclusive with a Cat® Customer Value Agreement (CVA), comes in. **Next-day parts. Two-day repair. *Getting you back to work.*** If there are any delays, you get paid in Cat Credits. Downtime isn't part of your plan. Cat CVAs protect your time *and* wallet.

CVA SERVICES COMMITMENT:

NEXT-DAY PARTS

+ All Cat CVAs include next-day availability of maintenance, wear and repair parts.
+ If your parts don't arrive by the next business day, or your requested delivery date you'll receive up to $1,000 USD in Cat Credits.
+ No waiting, no guessing and no surprises.

TWO-DAY REPAIR

+ CVAs with dealer labor include repair service for common repairs on machines completed within two business days from initial customer authorization. Time commitments for major repairs may vary.
+ If your common repair is delayed beyond two days or the agreed completion date, you'll receive $1,000 USD in Cat Credits.
+ Gain peace of mind with the assurance that your equipment and crew can get back to work, fast.

Our CVA Services Commitment protects more than your equipment; it protects your time. With quick parts availability and timely repairs, you get more than a plan on paper. You get built-in accountability. ***Because every minute matters.***

CUSTOMER VALUE AGREEMENT CVA

ASK US ABOUT THE NEW SERVICES COMMITMENT THAT COMES WITH EVERY CVA.

800-256-1001 | www.mustangcat.com/services-commitment/

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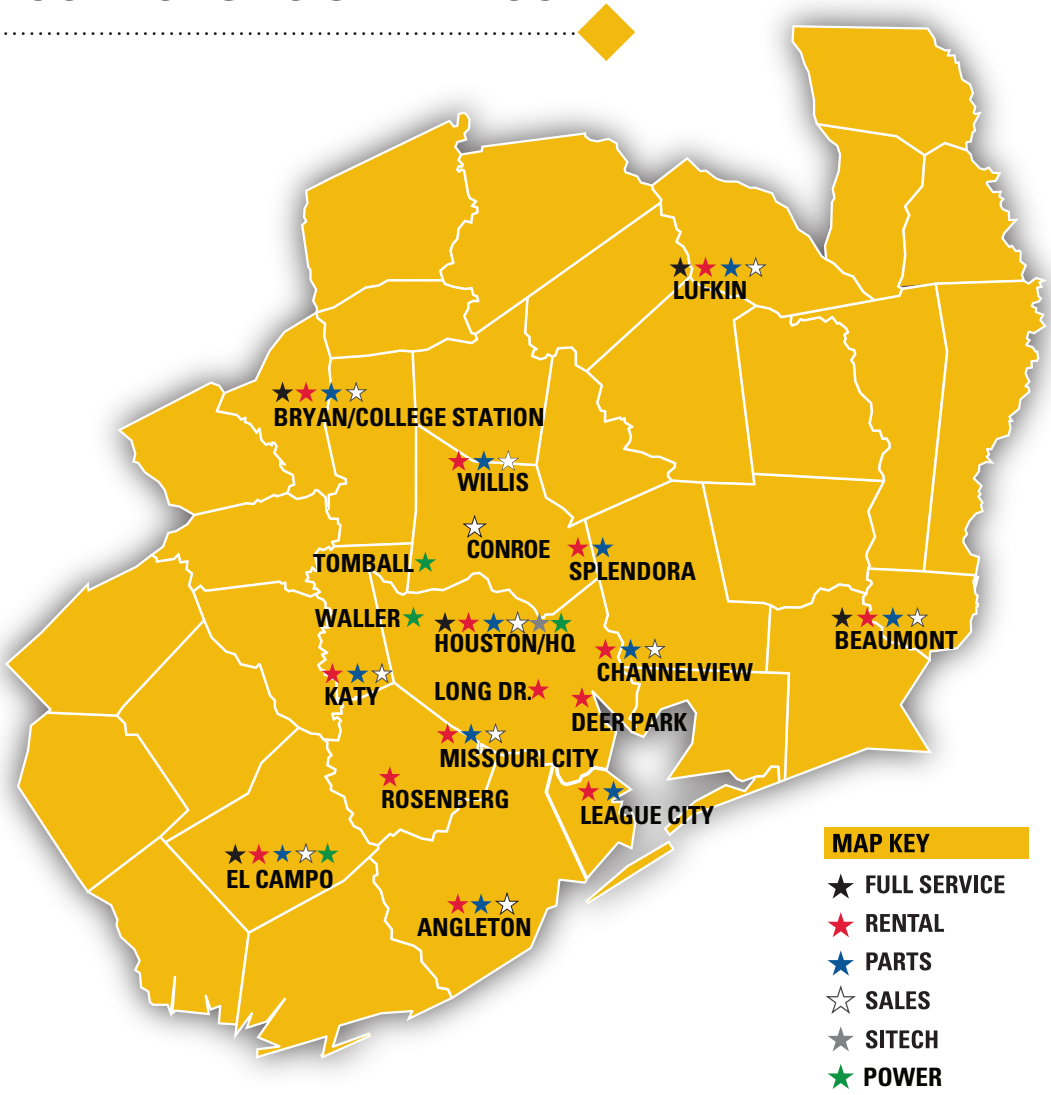
MUSTANG CAT

LOCATIONS

21 LOCATIONS TO SERVE YOU



ANGLETON *POP-UP*
979-475-8353
1621 W. Henderson Rd
Angleton, TX 77515

ANGLETON
979-233-7368
2113 County Rd 220
Angleton, TX 77515

BEAUMONT
409-722-7368
2905 W Cardinal Dr.Beaumont,
TX 77705

BRYAN/COLLEGE STATION
979-775-0639
8212 W. SH 21\
Bryan TX 77807-4933

CHANNELVIEW
281-452-7368
15907 I-10 East
Channelview, TX 77530

CONROE *POP-UP*
936-441-2800
15210 I-45 North, Suite 102,
Conroe, Tx 77384

DEER PARK
346-335-9588
316 Georgia Ave
Deer Park, TX 77536

EL CAMPO
979-541-9999
3766 N Mechanic St
El Campo, TX 77437

HOUSTON HQ
713-460-2000
12800 Northwest Freeway
Houston TX 77040-6302

KATY
281-712-6400
28601 Highway 90 Business
Katy, TX 77494

LEAGUE CITY
409-933-7368
1281 Butler Rd
League City, TX 77573

LONG DRIVE
713-452-5555
6600 Long Dr, Houston, TX
77087, USA

LUFKIN
936-632-6775
3588 E Denman Ave
Lufkin, TX 75901

MISSOURI CITY
713-228-7368
11726 S Garden ST
Houston, TX 77071

ROSENBERG
281-725-6502
3501 BF Terry Boulevard
Rosenberg, TX 77471

SPLENDORA
346-250-7368
12693 Cole Drive
Cleveland, TX 77328

WILLIS
936-788-7368
16150 TX-75
WILLIS TX 77378