

WHICH CVA IS RIGHT FOR YOUR BUSINESS?

Let us help you identify the plan that works best for your business.



*** For CVA Parts Kits:**

- Customers complete either PM inspections or SOS sampling as part of their maintenance. PM inspections are included by default.
- Customers may choose to use SOS sampling instead by selecting this option at sign-up.
- SOS bottles are included in all kits. If SOS is not selected at sign-up, PM inspections will be assumed.

INCLUSIONS	CVA TYPE	
	PARTS KITS	DEALER LABOR
Core Maintenance Inclusions		
Parts Kit for Planned Maintenance	✓	
Filter Discounting	✓	✓
PM Inspection Report	Self - Performed *	Dealer - Performed
SOS	Self - Performed *	Dealer - Performed
Locked in PM Pricing		✓
Cat Fluids		✓
Labor & Service Coverage		
Dealer-Performed Maintenance		✓
Zone-Based Travel Pricing For PM's		✓
Digital Tools & Visibility		
Visionlink Subscription	Connect	ConnectPro
Detailed Machine Utilization Reports Available		✓
Maintenance Alerts / Order Links	✓	✓
Live Service Representative for Scheduling		✓
Structured Service Updates Via Cat Interact	✓	✓
Guarantees & Commitments		
Structured Service Updates Via Cat Interact	✓	✓
Parts Availability Guarantee Up To \$1,000 In Cat Credits If Qualifying Orders Miss The Timeline	✓	✓
Maintenance Due Alerts / Order Links	✓	
Priority Service Scheduling		✓
Uptime Guarantee: 2 Days Or "When You Say" (Shop And Field)		✓
\$1,000 In Cat Credits If Uptime Guarantee Is Missed		✓
Commercial Terms		
Annual Enrollment Fee (Due at Sign-Up)	\$60	\$120
Billing Options	PrePaid or Pay-as-you-go	PrePaid or Pay-as-you-go