

Mustang Cat Second Level Dealer Return Policy

Second Level Dealers are on quarterly return dates. The approved return dates are as follows:

January 15th

April 16th

August 13th

November 12th

If you have an odd situation as to why you need to return in between these dates please let Michelle and I know why and we can try and process the return for you as long as the return meets the following criteria:

- Shipping cartons, as well as, the parts must be in LIKE NEW condition and UNUSED since purchase. (All gasket kits must be sealed in its original packaging unopened)
- Parts must meet the \$25 "OUR COST" for a return consideration. (EXAMPLE: If you have 3 of something that has "OUR COST" of \$10 each that would be a total of \$30 and would meet this criteria.)
- We will not take back any MADE AS ORDER or DIRECT SHIP PARTS.
- No engines or blocks
- NON CAT PRODUCTS WILL NOT BE ACCEPTED FOR A RETURN

NEXT: process is to send Michelle Lugo a list of the parts you would like to return that meet the criteria and she will send an approved list that you can return. Please attached the approved parts list to your return and deliver to mustang around the approved dates.